

April 15, 2016

**IMPORTANT NOTIFICATION REGARDING YOUR WATER SUPPLY
FROM THE SENECA FALLS WATER DEPARTMENT**

The Town of Seneca Falls is excited to announce that the first of 2 major projects, will begin April 25, 2016 with Auburn Road the water tower restoration project. The Seneca Falls Water Department anticipates that this project, start to finish with all the prep work, will last approximately 10 weeks.

The first phase of the preparations for the project includes flushing water lines on the north side of Fall Street, encompassing much of the area previous know as Village Wards 1 and 2. During this part of the preparation phase, customer may experience cloudy or discolored water, as well as the possibility of lower than normal water pressure. These are anticipated conditions, and not unusual during flushing, however if you experience no water, please call and report the issue. The flushing of this section of the distribution system is scheduled from April 25th – May 4th, however we are anticipating 5 days of continuous flushing.

The second part of the preparation phase will include completing a permanent emergency use inter-connection with the Town of Waterloo on Blackbrook Road. During this phase, you may also experience similar issues to those experienced when flushing the lines. The inter-connection work should begin during the month of May, after the flushing phase but prior to the work at the tower.

The Town anticipates the Auburn Road tower will be inoperable beginning the week of June 1st, and out of service for 6 weeks. As the Town of Seneca Falls continues to strive in providing our customers with the best water quality possible, we ask for your willingness to understand that in order to provide you a safe product, there may be inconveniences along the way. Although we do our best to minimize these inconveniences, they can still occur despite our best attempts. During this project, some residents may experience low flow, low pressure, cloudy and/or rusty colored water. Please do not become overly concerned if this occurs: The Town will also be taking extra water samples to ensure that all customers are still receiving safe potable water during this time. We ask for your cooperation in alerting our office at (315)568-6211 if you or any of your neighbors are experiencing problems, other than the issues we have listed as anticipated during this time, that we may not be aware of.

We sincerely appreciate your understanding during this project, and request that you help us by reducing your water usage as much as possible while the restoration project is underway. For example: refrain from washing vehicles, limited or no watering of lawns and gardens, and waiting to fill swimming pools and hot tubs. If possible have your pool or hot tub filled prior to June 1, 2016. In order to receive credit towards your sewer charges, be sure to complete the Pool Credit Request Form, which can be obtained from our office to have a meter in place to measure your usage.

The Seneca Falls Water Department is dedicated to providing a safe and reliable water supply to you and our community, and we appreciate your thoughtfulness while they complete this project.

Sincerely,



Greg Lazzaro
Seneca Falls Town Supervisor