

Get Help Paying Overdue Water and Sewer Bills

The Low Income Household Water Assistance Program (LIHWAP) can help

The Low Income Household Water Assistance Program (LIHWAP) helps low income households pay the cost of water and sewer services. The program can assist households who have past due bills (arrears) for water and sewer services. LIHWAP can help prevent your water and sewer services from being shut off.

Benefits per household

- Up to a maximum of \$2,500 per water and sewer provider, or
- \$5,000 if water and sewer services are combined
- Paid directly to the household's water and/or sewer provider(s)

Eligibility is based on

- Income
- Household size
- Citizenship/Immigration Status
- Amount owed to drinking water and/or sewer provider(s)

Primary applicants must provide

- Proof of identity
- Proof of residence
- Documentation of earned and unearned income
- A water, sewer, or combined water and sewer bill listing their permanent and primary residence

To learn more about LIHWAP eligibility, income limits, and benefits, visit otda.ny.gov/lihwap or call **833-690-0208**.



Learn more and apply online at
otda.ny.gov/lihwap

or call **833-690-0208** to request an application



LIHWAP
Low Income Household
Water Assistance Program

A Program of the Office of Temporary and Disability Assistance

Low Income Household Water Assistance Program

Information for Applicants – Document Checklist

The Low Income Household Water Assistance Program (LIHWAP) can help pay overdue water and wastewater bills.

Identity

The primary applicant must provide at least one of the following:

- Driver license
- Photo ID
- U.S. Passport or Naturalization Certificate

Or provide 2 of the following:

- Birth certificate or baptismal certificate
- Social Security number
- Statement from another person

Residence (Where you now live)

Applicants must provide one or more of the following:

- Current rent receipt with the name and address
- Copy of lease with address
- Water, sewage, or tax bill
- Utility bill
- Mortgage payment books/receipts with address
- Homeowners insurance policy
- Deed

Drinking Water and/or Wastewater Vendor Relationship

Applicant must be the customer of record with the drinking water and/or wastewater provider and submit one of the following:

- A current drinking water and/or wastewater bill; or
- A current tax bill indicating drinking water and/or wastewater charges.

Income

The primary applicant must provide proof of income, earned or unearned, including but not limited to:

- Pay stubs for the most recent four weeks
- If self-employed or have rental income, business records for the most recent three months
- Child support or alimony checks
- Bankbook/dividend or interest statement
- Statement from roomer/boarder
- Copy of award letter or most recent check:
- Social Security/Supplemental Security Income (SSI)/Social Security Disability Income (SSD)
- Veteran's benefits
- Pensions
- Worker's Compensation/Disability
- Verification of Unemployment Insurance Benefit amount